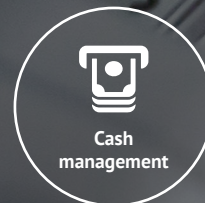


ATM Management

THE SOPHISTICATED SOLUTION FOR TODAY'S ATM NETWORKS

In the 50 years since the first modern ATMs were launched, they have changed almost beyond recognition. Today, they do much more than just dispense cash – with advanced technology that extends from biometric authentication to e-commerce. The systems that manage ATMs need to be equally advanced and flexible.





Simplify Network Management

Managing an ATM network today is a complex operation. Solutions need to ensure that each ATM is delivering 24x7 service, optimize the cash held in each ATM and support rapid products and service launches.

ATM Management from BPC Banking Technologies provides all these capabilities and more. Running on a wide range of industry standard hardware, ATM Management also provides comprehensive support for all major manufacturers. It is easy to use, quickly installed and cost-effective to operate.

Improve Brand Loyalty

With ATM Management, users can extend their brand across the ATM network and also deploy personalized screens to individual ATMs or customers. Marketing campaigns launched in one channel can be supported and promoted in the ATM, with messages targeted to the audience.

ATM Management's Media Extension functionality enables users to integrate interactive audio and video communications between the ATM and a contact center. This can be used to help customers with complex transactions, effectively turning an ATM into a mini branch, with a staff member is just a touch of a button away.

Flexibility

Created for ATM processors of all types, ATM Management supports unlimited hierarchies and agent structures to match any organizational design and satisfy reporting needs. It provides flexible rules for fees and limits calculation and full ATM account management features.

In addition to dramatically reducing ATM costs, ATM Management also provides a range of features to increase revenue and brand loyalty.

Increase Revenue

ATM Management supports card sales, including instant issuance of prepaid virtual cards in any currency, with any value. Card details can be printed on the receipt or sent via SMS. Services to extend bill payment from ATMs to mobile phones are supported. By entering the mobile number on the ATM, the customer can send a SMS to pay the next bill. Money transfer services, including Visa Direct, MasterCard Money Send, Western Union and cardless withdrawals via SMS are supported.

Cash Management

ATM Management ensures the right amount of cash is held in ATMs, dramatically reducing the costs associated with cash processing. When integrated with ATM Management's comprehensive dashboards and linked to the map-based view, replenishment plans can be optimized for speed and cost.

Full Range of Products & Services

ATM Management supports a wide range of services, including; cash in, checkbook request, mini statement, funds transfer, mobile top-up, PIN change, P2P transfer, virtual cards, service attachment, and card activation.

Key Loading and Generating

ATM Management supports online ATM key management features including encrypted data transmission, key generation, loading, usage, storage and termination.

Advanced Features

Users can monitor and manage networks effectively with configurable dashboards and enhanced features, all accessed via a web-based graphic interface. SMS and email templates allow for flexible alerting together with ATM Scenario Builder allowing for intelligent scenario design.